

## REGIONAL CONTACT DETAILS



### Nelson Region

FAV Mobile Solutions  
**03 544 6603**  
**0274 496 573**

### Marlborough Region

Greenbank Sheetmetal  
Engineering  
**03 578 8371**

### West Coast Region

West Coast DHB  
**03 768 0499 ext 2663**

### Fiordland Region

Southern Mobility 2009 Ltd  
**03 218 1161**

### Canterbury Region

Enable New Zealand  
**03 371 7600**  
Wheelchair Services (SI) Ltd  
**03 366 8815**

### Otago Region

T J Enterprises  
**03 4492 2148**  
Holden Engineering  
**0800 924 247**

### Southland Region

Southern Mobility 2009 Ltd  
**03 218 1161**

If your equipment requires repair contact the Enable New Zealand service agent in your area.

If the equipment requires permanent or temporary replacement the Enable New Zealand service agent will contact your Specialised Assessor to discuss your equipment needs.

**Enable New Zealand are not contracted to provide equipment repair outside of normal business hours.**

**In this event it may be necessary for you to contact your local Needs Assessment & Service Coordination Service.**

Ask Enable New Zealand about the **FREE Library Service**  
Phone 0800 17 1981 or view our library catalogue on [www.weka.net.nz](http://www.weka.net.nz)

**Enable**  
NEW ZEALAND

Palmerston North *Head Office* 69 Malden St,  
PO Box 4547, Palmerston North 4442  
New Zealand  
tel 06 353 5800 fax 06 3535876

Email [enable@enable.co.nz](mailto:enable@enable.co.nz) web [www.enable.co.nz](http://www.enable.co.nz)

**Enable**  
NEW ZEALAND

**EQUIPMENT  
INSTRUCTIONS**

## The Safe and Correct Use of Equipment

Your Specialised Assessor will discuss the use of your equipment with you. If you have any issues regarding the use of the equipment please contact your Specialised Assessor.

If your equipment came with manufacturer's instructions, please ensure you read these carefully and that you are aware of all safety precautions and user responsibilities associated with the correct use and operation of the equipment.

## Electrical Equipment

- Check weekly for worn or damaged cables/wires.
- Do not allow moisture to come into contact with any electrical components or controllers.

## Day to Day Care and Maintenance

Under the terms and conditions of the issue of long-term loan equipment, it is your responsibility to ensure that the equipment is properly cared for and maintained in a clean and safe working condition.

## General Care and Cleaning

- Clean your equipment weekly using a damp cloth and mild detergent/disinfectant ensure no moisture comes into contact with any electrical parts.
- Keep the equipment dry and ensure it is thoroughly dried after cleaning placing equipment out in the sun can assist with drying adjustable parts.
- Inspect your equipment monthly for loose or worn parts, torn/frayed material and any unusual noises from moving parts.
- Clean any build-up of hair etc from around wheels and castors.
- Warm machine wash any seat covers or mattress covers.

## Regular Maintenance

Some equipment may require regular maintenance that may include:

- Tightening screws (with the exception of cross-arm bolts on manual wheelchairs).
- Ensuring tyre pressure is kept at the correct level (normally 36psi).
- Replacement of worn tips on walking frames and sticks.

## Battery Chargers

**For equipment using rechargeable batteries.**

### Operation:

- Ensure the wheelchair/equipment is turned off.
- Plug the battery charger into the socket on the equipment.
- Connect the charger to the mains outlet.
- Turn the charger on at the wall socket.

### Hints and Precautions:

- Always recharge batteries nightly after use and charge for as long as possible.
- Some batteries may take as long as 12 hours to fully recharge.
- Charging should only be done at room temperature and in a well ventilated area.

## Warranty

Equipment that has been purchased new from a supplier (i.e. not reissued equipment) will come with warranty provisions. Warranty periods may range from six months to three years.

Should your equipment fail and you consider it to be covered under the terms of the supplier's warranty, please advise the Enable New Zealand service agent of the asset number and date you received the equipment.