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# Release of ENZ Equipment, Spectacle and Hearing (ESH) Application enhancements

## Tuesday 11 August, 6pm to 8pm

Our ESH Application will be unavailable tonight (Tuesday 11 August) for 2 hours from 6pm to 8pm, to release further enhancements.

This week’s updates are relevant to users of our Equipment Application.

### What’s changing in release # 4?

#### 1) Equipment: ‘Exact’ products and non-list items selection changed

When you require an exact product or an exact non-list item, you will now need to tick the **Exact** selection box. If the box is left unticked, an ‘or similar’ item may be delivered, depending on stock availability.

Screenshot: ‘Product Selection’ screen ‘Exact’ selection box

Name	Asset Number	Req. Qty	Auth. Qty	Accreditation Status	Product Name
Toilet Frame Freestanding with Handrails	—	1	—	—	Exact <input checked="" type="checkbox"/>

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## 2) Equipment PDFs now available in customer service history

You can now directly access 'service request PDFs' from the 'Customer Details' screen, under the 'Service history'. Click the PDF icon to open the document.

**Note** – Service request submitted on RTL will not have the PDF option available.

*Screenshot: 'Service History' showing PDF*

Service History

Application date	Request Reference No.	Model No.	Equipment	Dispatch date	Return date	Supplier	Assessor	PDF
06/07/2020	ENZ-2000071186	773601	Walking Frame Folding FW/RGF			Tubular Equipment	EQUIPMENT ASSESSOR	
06/07/2020	ENZ-2000071187	773601	Walking Frame Folding FW/RGF			Tubular Equipment	EQUIPMENT ASSESSOR	

## Reminder: Use Chrome for best results

We recommend you use Chrome browser to open the application. After each release, access the latest version of the ESH Application by pressing either: • CTRL + SHIFT + R (Chrome), or • CTRL + SHIFT + F5 (other browsers).

## Need more information?

We are committed to improving your experience of the ESH Application and we thank you for your feedback. Please contact us if you have any questions about this notice.

### Enable New Zealand Contact Centre

**Phone 0800 362 253**

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