

NOTICE TO APPROVED ASSESSORS

AUDIOLOGY AUDITS FOR HEARING AID FUNDING AND SUBSIDY SCHEME

Date: 27 March 2019

Disability Support Services, part of the Ministry of Health, is responsible for funding and monitoring services provided under the Hearing Aid Services Notice 2018 (the Notice). It needs to be assured that claims for payment under the Notice are appropriate and comply with the Notice requirements.

Audit and Compliance is a business unit of the Ministry of Health. One of its functions is to audit and, where necessary, investigate health funding claimed from the Ministry to ensure that payments are being claimed appropriately.

We now advise that Audit and Compliance is commencing an audit programme into claims associated with the Notice. This advice is being sent to all audiology providers and approved assessors. Audit and Compliance will be conducting preliminary enquiries and audits throughout the country.

As part of this process, the Ministry may make face to face or telephone contact with clients to verify that services and hearing aid products were provided to them in accordance with the Notice. We want to make you aware of this audit programme in case clients contact your office to discuss any contact directly from the Ministry.

In the event that claims are identified that do not comply with Notice requirements, please note that it is likely that full repayment will be sought from Notice claimants, in accordance with the provisions of the Notice.

If you have any questions please contact Linda Rundle, Audit Manager by email Linda_Rundle@moh.govt.nz.
