

## Release of ENZ Equipment, Spectacle and Hearing (ESH) Application enhancements. Tuesday 18 August, 6pm to 8pm

Our ESH Application will be unavailable tonight (Tuesday 18 August) for 2 hours from 6pm to 8pm, to release further enhancements.

This week's release will make it easier to add documents, cancel applications and complete re-issue equipment requests.

## What's changing in release # 5?

- 1. **Re-issue equipment 'Items to Deliver'** screen has been removed, as delivery details are not required for this type of application.
- 2. An 'Add attachments' button has been added to most screens for you to attach supporting documents at *any stage* throughout the application.
- 3. **Required documents** must be attached at the mandatory field where indicated. Please do not attach them anywhere else.
- 4. A **list** of the <u>supporting</u> documents you've attached will display on most pages. Soon, required (mandatory) documents will be listed too. See the screenshot below.
- 5. The **'Cancel' button** has been added to most screens so you can cancel an application at any stage.
- 6. **Cancelling an application** now takes you to the 'search' screen.
- 7. **Action buttons** (add attachments, cancel, back, next, submit) are grouped together on the bottom left of the screen.



Screenshot: Group of 'action' buttons and list of supporting documents attached

ADD ATTACHMENTS	CANCEL	BACK	SUBMIT
A test document.docx	<b>8</b>		
Another test document.docx	8		

## Reminder: Refresh your browser

After each release, access the latest version of the ESH Application by pressing:

- CTRL + SHIFT + R (Chrome), or
- CTRL + SHIFT + F5 (other browsers).

## **Need more information?**

We are committed to improving your experience of the ESH Application and we thank you for your feedback. Please contact us if you have any questions about this notice.

**Enable New Zealand Contact Centre** 

Phone 0800 362 253

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